

Mr. Wayne Palmer. Principal Home and Commercial Maintenance

Refurbishment and construction – Woodcutters Road, Tolmans Hill. Tasmania.

Dear Wayne, we wish to take is opportunity to reflect on the recent substantial refurbishment and building additions completed at our Woodcutters Road, Tolmans Hill property by Home and Commercial Maintenance.

Prior to our permanent relocation from Victoria to Tasmania, we had the very good fortune of having you and your firm being well recommended to us, as reputable, reliable and experienced builders, well qualified to assess, quote and undertake construction and renovations to our then newly acquired property.

Whilst the residence was only some twelve years old, the extensive scope of works included -

- Architectural drawings and Permit applications
- Construction of an additional "Master" bedroom with ensuite and installation of new exhaust system.
- Construction of an office and work space.
- Enlargement of an existing bedroom window.

Your local knowledge and experience enabled the identification and engagement of quality tradesmen and experts to affect a variety of specialist tasks which included —

- Land survey.
- Exterior and interior painting.
- Installation of new LED ceiling down lights throughout the residence, heated towel rails, electrical switchboard upgrade and additional power points.
- Installation of an additional heat pump/air conditioning unit, carpet in the new areas and window coverings and tinting.
- Locksmiths and tree removalists.

The installation of new cupboards within the double garage for storage of china and glassware etc. and well designed and manufactured bedroom wardrobes complemented the refurbishment.

It soon became apparent that in commissioning Home and Commercial Maintenance to identify, undertake, manage and supervise the construction and refurbishment of our property, that we had been most fortunate and wise to have engaged your services.

You, your team and specialist contractors were all competent, experienced, knowledgeable and honest professional builders and tradesmen.

It was a huge relief knowing that the approved works were commenced, progressed and completed as scheduled and without undue interruption.

Having the work completed within budget projections and with all expenditure detailed was reassuring and enabled sound financial management of the project.

Importantly, having complete trust and confidence in Home and Commercial Maintenance provided us with peace of mind.

The works were successfully completed according to the project's plan and to the highest standards.

The improvements and additions have significantly increased the real estate value and enhanced the internal and external attractiveness our property and the comfort and liveability of the residence.

We are greatly indebted to you personally for your professional advice and guidance and outstanding good and quality work.

We would be delighted to recommend your services to any prospective client.

Thank you for a job extremely well done and one which exceeded our expectations.

Yours most sincerely,

Barry Hirt OAM

23rd. October 2015.